



Dispatch Times

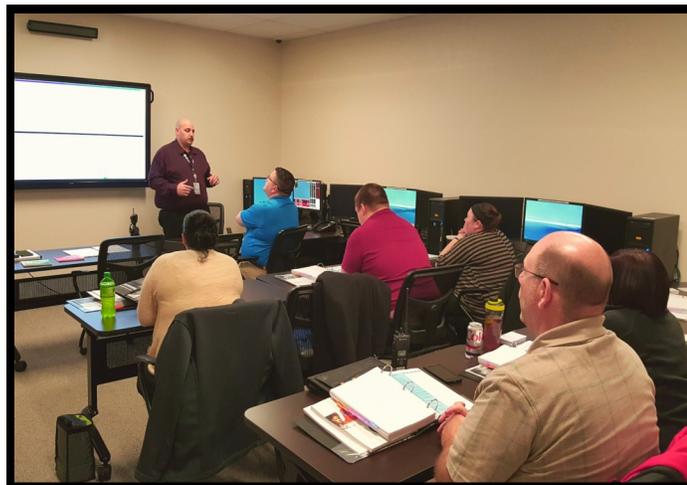
Supervisor Kronenberger Trains in Classroom Setting

The Communication's Center recently hired seven new Emergency Communications Operators and Call Takers. During the month of March, all of these employees plus an additional trainee who was hired back in November, have completed their EMD, EFD and EPD training on the weekends at the Warren County Career Center. Additional training has included review of the Emergency Services policies and procedures, obtaining access to WebEOC, the County Intranet, and Outlook email accounts. All have obtained initial required certifications through FEMA on Incident Command and NIMS.

They have spent the last two weeks working in the training room with Ron on the CAD system. They have been working through scenarios, listening to actual call tapes as they learn how to enter the information into the system and familiarize themselves with the way the information flows. The goal is to have them ready to take calls when they first walk into dispatch and log on for the first time.

The feedback from the trainees on their training has been nothing but positive!

We could not be more excited for this awesome group of individuals as they begin their careers here with us!



April 2017
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Mark Your Calendar!



April 3rd
Reds Opening Day

April 9-15th
National Telecommunicators Week

April 22nd
Earth Day

April 26th
National Administrative Professionals Day

Employee Spotlight

Employee of the Month



Jesse Madden
Employed since 2000

Birthdays

Erin Caito
April 6th

Joey Bishop
April 11th

Andy DeWine
April 25th

Milestones

Doug Short
10 years

Seth Whitlock
1 year



Meet our New Employees!



Rob Wilson E.C.S.

Rob grew up in Clermont County, graduating from Clermont North-eastern and Live Oaks. He worked at Clermont County's Communica-tions Center from 1992 until 2008 when he became Director of the Communications Center in Brown County.

Rob is married to wife Cindy and has 2 adult children and 2 grandchil-dren. He enjoys reading, Harleys and trains. He spends his time with his family as well as church friends and activities.

Christina Nethers E.C.O.

Born in Chicago, Christina grew up in Cincinnati and has an Associ-ates Degree in Mental Health and Human Services from NKU. She has worked for the City of Hamilton as a police officer and spent 8 years in the Army Reserves. Most recently, Christina worked at the Warren County Jail.

Christina has 3 grown children and 2 grandchildren with a 3rd on the way. She enjoys Swimming, weight lifting, biking and kayaking as well as mixed media art.



Meet the Rest of Our New Employees!

Samuel LeMaster E.C.O.

Originally from Jamestown, Sam graduated from Cedarville University with a degree in Criminal Justice. He was a Security Supervisor at Belterra. Prior to that he worked at Chipotle.

Sam is married with a 5-month-old son. He enjoys motorcycles, video games, reading as well as track and field. Eventually he hopes to get back into coaching high school track and field.



KayCee Hopkins E.C.C.

Originally from Lebanon, KayCee moved briefly to Indianapolis but came home to Lebanon. KayCee attended Sinclair Community College where she majored in Criminal Justice.

KayCee worked for the Ohio Department of Rehabilitations at Warren Correctional. She has also worked for Indiana Dept. of Corrections and Mothers and Sons Caregiving. She enjoys going to the shooting range, camping, sitting around a bonfire and spending time with family and friends.

Celebrate National Telecommunicators' Week This Month!

It's time once again to celebrate National Telecommunicators' week! During the week of April 9th-15th we will be honoring our Supervisors, Operators and Calltakers as well as the technicians on the Telecommunications side! Last years' celebrations included a wonderful dinner from the Fire Chiefs as well as other goodies from Warren County agencies and businesses including Carlisle PD , Hamilton Twp PD , Miami Valley Care Flight, and Countryside Clinic.



Did You Know?

By Nancy Machulski

Warren County—Home to the World’s Largest Hilltop Enclosure

Warren County is the home to some remarkable ancient monuments including North America’s largest hilltop enclosure. Ft. Ancient, a 126-acre plateau, is located above the banks of the Little Miami River in Washington Township. The embankment walls that were constructed by the ancient Hopewell Indians, stand anywhere from 5 to 23 feet high. They formed these walls by dumping baskets of dirt on top of one another.



In 2005, remote sensing in the area detected a circular arrangement of posts indicating a large, ancient structure about 200 feet in diameter. Several research projects on this site continue in an effort to discover what it was used for.

Ft. Ancient is made up of 3 miles of earthen embankments that include 67 stone-lined gates and dotted with clay-lined ponds. Pairs of mounds create three monumental gateways while four smaller mounds covered with stones form a perfect square that correspond to solar and lunar events.

Liz Hollon Slated to Retire With Over 30 Years of Service!

The Communications Center prepares to celebrate 30 years of commitment and dedication as yet another long time operator, Elizabeth “Liz” Hollon, prepares to retire. Liz began her career at Warren County Communications Center on March 6, 1995 but had years of service running with Union Twp-South Lebanon as an EMT.



For those who would like to wish her well, we will have an open house on Wednesday, May 31st from 1 P.M.—4 P.M. to share in this well-deserved celebration!

In The Spotlight

Officer Bill Johnson Memorial Highway By Melissa Bour

On March 22, 2017, the Ohio State House of Representatives General Session unanimously voted on House Bill 100, renaming State Route 73 in Springboro, “Officer Bill Johnson Memorial Highway”.

On June 27, 1983, Officer Johnson was struck by a drunk driver while investigating two suspicious subjects who were walking along the highway. He was survived by his wife, a son and three daughters.

His wife, Brenda, was a dispatcher for Springboro and one of his daughters, Syndra (Johnson) Snelling, is the wife of Lt. Todd Snelling of the Warren County Sheriff’s Office and a dear friend.

Officer Johnson was loved and respected by many. Renaming St. Rt. 73 is the perfect way to honor such an amazing husband, father and officer of the law.

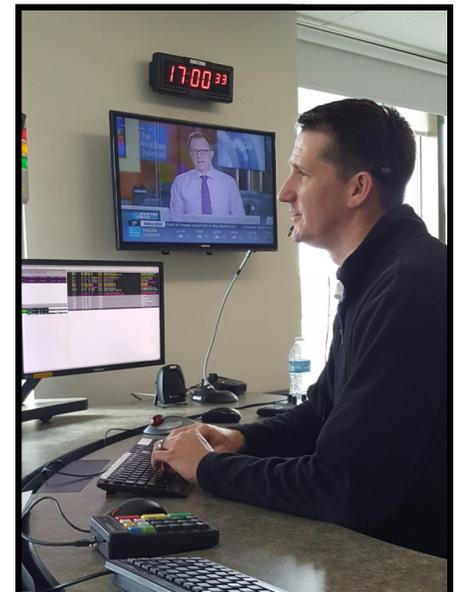


Call of the Month

On March 8th at around 14:30 the Communications Center began receiving multiple calls reporting an accident at the intersection of Bunnell Hill Rd. and N. St. Rt. 48. Bob Anson took the first call from a nearby resident. While Bob continued to gather information, Liz Hollon took yet another. Her caller heard the accident from his home and walked to the scene.

It was Doug Short’s caller that described the scene best identifying the large truck as a heavy-duty wrecker that had, “pushed the car at least 50 feet!” Supervisor Brian Holtel and Tonya Shutts took additional 911 calls. Holly Roark and Dennis Rutter were on Fire Primary and Samantha Hall was on Primary 1. The whole crew worked together as a team to handle the incident as well as the subsequent media calls about the mother who had been teaching her 15-year-old daughter to drive when this tragic accident occurred.

ST21 units, Clearcreek PD, WCSO, Springboro PD and Miami Valley Care Flight were all involved in the smooth and efficient handling of this tragic incident—thank you all for a good job!



Emergency Awareness Puzzler

by Melissa Abrams

- Learn the types of _____ _____ and emergencies that may occur in your area.
- Determine what you will do, how you will find your family, and how your family will _____ _____ in an emergency.
- Assemble an emergency _____ that includes essential items like bottled water, canned goods and nonperishable food items, and medical supplies.
- Select two family meeting _____ choose one close to home and another farther away, in case you need to evacuate or can't return to the area.
- List emergency contacts in cell phones as " _____ " (in case of emergency), which will make it easier for emergency management personnel to contact the right person.
- Set up an emergency _____ _____ person and make sure everyone in the family has their information.
- Being trained in basic first aid and _____ can be beneficial in case of an emergency.
- Create an _____ _____ plan and practice how you will exit your home.
- Designate a _____ _____ room within your home—this room should have as few windows or doors as possible.
- Ensure you have necessary supplies and can access your _____ _____ _____ kit.
- _____ _____ and discuss your plan periodically to keep it fresh in your family's minds.
- Make a family emergency communication plan and include your _____ _____ .
- Prepare for any _____ _____ needs of your family members, friends and neighbors.
- Examples of items for an emergency kit would be: _____ _____, extra batteries, radio, blankets, list of contacts, etc.
- Be _____ make a plan, build a kit, and get involved.



Are You? Ready



Unscramble the letters in the squares to reveal the final word:

Where Am I?

If you know the location where this picture was taken, email us at melissa.bour@wcoh.net no later than April 24th. Everyone that has the correct answer will be entered into a drawing for a prize. Include your name, phone number, department you work for and your guess of the location and any other details. Don't forget to check back next month to see if you are the one that won!

Congrats to Sean Boal with Massie Township FD for guessing that last month's picture was taken at Fox Hollow Rodeo in Clearcreek Twp. Stop by dispatch this month to pick up your prize!



February Dispatch Stats

	Total	First Shift	Second Shift	Third Shift
Created the Most Incidents	7,357	Ashley Rector 183 Calls	MaKenzie Cotton 452 Calls	Stevenson Long 1,168 Calls
Most Status Changes	43,544	Kelly Fiebig 1,425	Holly Roark 2,639	Mike Wiggins 2,535
Total 911 Calls Received	3,379 Calls	563 Calls	1,430 Calls	1,386 Calls
Total 7-Digit Calls Received	7,957	1,289 Calls	3,632 Calls	3,036 Calls
Busiest Day (Based on 911 & Admin Calls)	Monday 2/20 523 Calls			
Busiest Time of Day (Based on 911 & Admin Calls)	16:00-17:00 792 Calls			



Warren County Emergency Services

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Stay connected with us by:

Website: www.co.warren.oh.us/emergencyservices
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